## INTERNET CONNECTION VERIFICATION TEST

We recommend an internet connection of at least 3 Mb/s in downloading for optimal video quality. Please use these two quick tests to verify your connection.

Note: The videos won't work on iPads, iPods or iPhones since these do not support Adobe Flash player.

## **TEST #1** - Verify your internet line quality

- 1. Go to: http://www.pingtest.net/
- 2. Click on: "BEGIN TEST"
- 3. This operation takes **1-2 min**



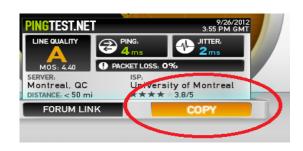
- 4. Line quality: quality of the internet connection
  - A or B: your connection is optimal for these clips. If this what you get, go to test #2.
  - **C:** your connection is **acceptable** for these clips.
  - **D** or higher: you will experiment cuts and delays when viewing these videos.
  - If the quality is C or higher, please go to step 5.

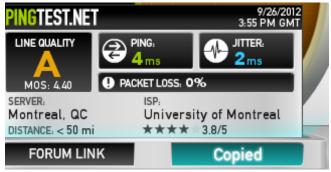


5. Click on "DIRECT LINK"



6. The image will change. Click on "COPY"





7. Please paste (**Ctrl + v**) this result into an email to <u>rejean.bourgeois@umontreal.ca</u>. The copied link should be something like: http://www.pingtest.net/result/69925095.png

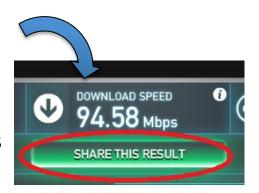
## TEST #2 - Verify that your download speed is at least 3 Mb/s

- 1. Go to: http://www.speedtest.net/
- 2. Click on "BEGIN TEST". This process will test three components of your connection (*ping delay, download speed* and *upload speed*).



3. A higher download speed will result in better quality video reception. If <u>less than 3.00 Mbps</u>, you may experiment cuts and delays when viewing the clips.

If this is the case (**speed < 3Mps**), click on "**SHARE THIS RESULT**".



4. The message will change to "COPY"



5. Please paste (**Ctrl + v**) this result into an email to <u>rejean.bourgeois@umontreal.ca</u>. The copied link should be something like: http://www.speedtest.net/result/2352969610.png

## For any question, please contact

**Réjean Bourgeois**, Computer resources, Faculty of Veterinary Medicine, Université de Montréal Bourgeois is available from 7:45AM to 3:45PM from Monday to Friday